

# Provider Insider

Alabama Medicaid Bulletin

April 2016



## DIGITAL SUBMISSION OF PRIOR AUTHORIZATION SUPPORTING DOCUMENTATION

Providers will be able to fax or upload Prior Authorization (PA) supporting documentation for review via the Forms menu of the Alabama Medicaid Interactive Web Portal starting this summer. A new form will allow providers the ability to create a fax barcode coversheet or upload PA supporting documents in PDF format from the Web Portal. Providers may submit additional documentation via fax at a later time and have that documentation combined with original document through the use of the same barcode coversheet. The following fields will be required to submit supporting documentation for review: PA Number, Provider ID, Detail Line Item Number (1-20 or 'ALL'), Provider / Group Name, Submitter First Name, Submitter Last Name, Submitter Phone, and Submitter Email.

Please note an Alabama Medicaid Interactive Web Portal account is required to access this functionality.

The start date and instructions for Digital Submission will be available on the Forms Library of the Alabama Medicaid Website. Instructions for Digital Submission will also be available via the Forms menu of the Alabama Medicaid Interactive Web Portal. Additional information will be communicated in subsequent *Provider Insiders*.



## REPORTING ALL POSITIVE LABORATORY RESULTS OF HBsAg (HEPATITIS B SURFACE ANTIGEN)

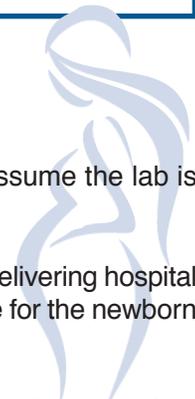
The Alabama Department of Public Health, Immunization Division, is requesting physicians, physician assistants, and certified registered nurse practitioners, to report all positive HBsAg test results for pregnant women. Prenatal care providers should test every pregnant woman for HBsAg, preferably in the first trimester, regardless if the woman has been previously vaccinated or tested.

To report a perinatal hepatitis B case, complete the VPD REPORT Card, <https://www.adph.org/Extranet/Forms/Form.asp?ss=s&formID=5468>. Providers are responsible

for their own reporting and should not assume the lab is reporting.

Please include the name of the planned delivering hospital and the health-care provider who will care for the newborn in the "Comments" section of the report.

For more information, go to <http://adph.org/Immunization/Default.asp?id=534>. If you have any questions, please contact Brenda Vaughn, Immunization Division, at 800-469-4599.



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## Pass It On!

Everyone needs to know the latest about Medicaid.  
Be sure to route this to:

- Office Manager
- Billing Dept.
- Medical/Clinical Professionals
- Other \_\_\_\_\_

The information contained within is subject to change.  
Please review your Provider Manual and all Provider Alerts for the most up to date information.

# REMINDER:

## RECOVERY AUDIT CONTRACTOR (RAC) AUDITS

Mandatory provisions of the Affordable Care Act require the Alabama Medicaid Agency to select and provide oversight for a Medicaid Recovery Audit Contractor (RAC) to perform provider audits. Goold Health Systems (GHS), a Maine-based firm, was selected to be Alabama Medicaid's Recovery Audit Contractor (RAC) effective January 1, 2013.

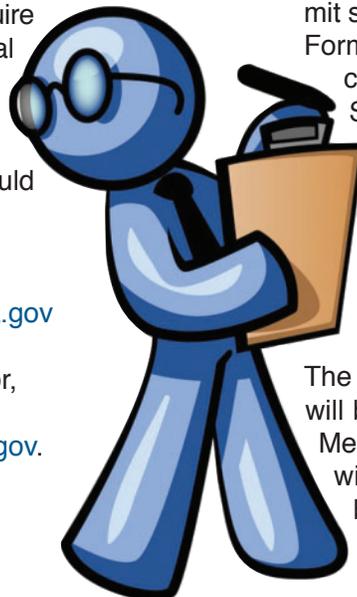
The RAC program is designed to improve payment accuracy by identifying under and overpayments in Medicaid. The Medicaid RAC program is a separate program from the Medicare RAC which is overseen by the Centers for Medicare and Medicaid Services.

Reviews will be conducted by GHS staff to include full time medical directors, pharmacists, certified professional coders, and experienced clinicians. Audits will be conducted by GHS using a "top down" approach where data analysis, through data mining, is applied against the universe of paid claims to identify patterns of utilization or billing which look atypical based on Alabama Medicaid and/or national standards. Following the high-level claims analysis, GHS may expand its review by requesting clinical records and/or other documents in accordance with state and federal regulations.

GHS has been informed of the critical role that all providers play in a successful Medicaid program and requires that auditors be professional, objective, and consistent in performing all required audits/reviews.

Providers are reminded that the Alabama Administrative Code, the Provider Manual and their Provider Agreements require compliance with requests for medical records for Medicaid program audits.

Questions regarding the audits should be directed to Yulonda Morris, RAC Program Manager, at (334) 242-5161 or [yulonda.morris@medicaid.alabama.gov](mailto:yulonda.morris@medicaid.alabama.gov) or Patricia Jones, Recipient Review Associate Director, at (334) 242- 5609 or [Patricia.jones@medicaid.alabama.gov](mailto:Patricia.jones@medicaid.alabama.gov).



## Coming this Spring/Summer



## FILLABLE CONSENT FORMS AND DIGITAL SUBMISSION OF CONSENT FORM SUPPORTING DOCUMENTATION

This spring Alabama Medicaid will be converting the current Abortion and Hysterectomy Consent forms on the Forms Library page of the Alabama Medicaid website to fillable PDF. The current Sterilization form is not impacted by this change as it is already in a fillable PDF format. This implementation will aid in faster processing of provider submitted information due to the ability to enforce entry of required data and read the information provided.

This summer providers will be able to fax or upload Consent forms and their supporting documentation for review via the Forms menu of the Alabama Medicaid Interactive Web Portal. A new form will allow providers the ability to create a fax barcode coversheet or upload Consent form and corresponding supporting documents in PDF format from the Web Portal. Providers may submit additional documentation via fax at a later time and have that documentation combined with original document through the use of the same barcode coversheet. The following fields will be required to submit supporting documentation for review: Medicaid ID, Form Type (Abortion, Hysterectomy, Sterilization), Recipient First Name, Recipient Last Name, Date of Surgery, Date of Signature, Provider / Group Name, Submitter First Name, Submitter Last Name, Submitter Phone, and Submitter Email.

Please note an Alabama Medicaid Interactive Web Portal account is required to access this functionality.

The start date and instructions for Digital Submission will be available on the Forms Library of the Alabama Medicaid Website. Instructions for Digital Submission will also be available via the Forms menu of the Alabama Medicaid Interactive Web Portal. Additional information will be communicated in subsequent Provider Insiders.

## HP PROVIDER REPRESENTATIVES

855-523-9170

HP Provider Representatives may be reached by dialing 1-855-523-9170 and entering the appropriate seven digit extension. Provider Representatives travel throughout the state of Alabama and into bordering states within a 30 mile radius. They are available for onsite training for issues related to billing, Medicaid Interactive Web Portal, or Provider Electronic Solutions software. Please contact any Provider Representative for assistance with billing related issues.



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**Alabama  
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Bulletin**

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**Check Write Schedule Reminder:**

12/04/15	03/18/16	07/08/16
12/11/15	04/08/16	07/22/16
01/08/16	04/22/16	08/05/16
01/22/16	05/06/16	08/19/16
02/05/16	05/20/16	09/09/16
02/19/16	06/03/16	09/16/16
03/04/16	06/17/16	

The release of funds is normally the second Monday after the check write (remittance advice) date. Please verify direct deposit status with your bank. As always, the release of direct deposit and checks depends on the availability of funds.