

Main Menu

Provider Electronic Solutions Software

Upgrade Instructions

Instructions for PES Upgrade Download

Make sure you have closed the Provider Electronic Solutions software before attempting to upgrade.

1. Review all of the information on this page before downloading the software. Click on the "ZIP" image under the Download column below.
2. Your browser may ask you if you want to open the application or save it to disk. Choose "Save it to Disk" then click on "OK".
3. A new window (Save As) should appear. To the right of the text, "Save In:", on your new window click on the folder or drive displayed. It will produce a drop down box, which will allow you to choose another directory.
4. Locate your (local disk C:) or (Windows C:) drive. To select it, click on it. **PLEASE NOTE:** If you have installed this software on a networked drive, please choose that drive letter and proceed with the directions below.
5. In the larger window, below the text "Save In:", use the scroll bar at the bottom of the window to scroll left or right until you find the ALHIPAA folder. Double-click on it to open it.
6. Now double-click on the UPGRADES folder.
7. Click SAVE (The download process should begin, please be patient)
8. On your desktop, locate and open the Provider Electronic Solutions folder and double click on UPGRADE. If you no longer have that folder access it through Start>>Programs>>AL EDS Provider Electronic Solutions>>Upgrade.
9. Click on YES to apply the upgrade, and OK to begin.
10. The Welcome Screen should appear. Click NEXT.
11. Once it has completed, click FINISH.
12. Users must be currently running PES version 3.0 prior to upgrading to the 3.01 version.

PLEASE: Do NOT apply the 3.02 upgrade if you have NOT applied the 3.0 and 3.01 upgrades. If you do not know what version you are currently on, please open the Provider Electronic Solutions software and click on Help >> About to locate the version